



2020
TITANIUM
AWARDS
Recognising Excellence in Healthcare

Entry Form & Criteria Document

DEADLINE 20 APRIL 2020



**TITANIUM
AWARDS**
Recognising Excellence in Healthcare

P O Box 2863, Saxonwold 2132
T: +27 11 537-0200
F: +27 11 880-8798
E: marym@bhfglobal.com
W: www.bhfglobal.com

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CATEGORY:		SELECT
1.Titanium Award for Excellence in Creating Access to Healthcare		<input type="checkbox"/>
2.Titanium Award for Best Healthcare Media Content		<input type="checkbox"/>
3.Titanium Award for Health Facilities: Private & Public Sector (Hospitals, Primary Care, etc)		<input type="checkbox"/>
4.Titanium Award for Young Achiever		<input type="checkbox"/>
5.Titanium Award for Service to Membership: Open, Closed & Self-Administered Medical Schemes, Administrators and Managed Care Organisations		<input type="checkbox"/>
NAME of ENTRANT:		
Full Name:		
Organisation:		
Date of Entry Completion:		
Address:		
Contact Person:		
Telephone No.:		
Email:		
Approval by HEAD of Organisation:		
Full Name:		
Organisation:		
Signature:		
Contact Person:		
Telephone No.:		
Email:		
<i>The information supplied is correct and has been approved by the ENTRANT organisation</i>		
NAME:	SIGNATURE:	DATE:



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CATEGORY:		SELECT
4.Titanium Award for Young Achiever		<input type="checkbox"/>
NAME of NOMINATOR:		
Full Name:		
Date of Entry Completion:		
Address:		
Telephone No.:		
Email:		
Name of Young Achiever:		
Full Name:		
Organisation:		
Telephone No:		
Email:		
Address:		
APPROVAL by Young Achiever:		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No:		
Email:		
Approval by HEAD of Organisation:		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No:		
Email:		
NAME:	SIGNATURE:	DATE:



CATEGORY 1

1. Titanium Award for Excellence in Creating Access to Quality Healthcare

This award seeks to honour organisations driving programmes, initiatives and campaigns that create access to healthcare for communities. The award is open to all organisations in the healthcare sector, including medical schemes, administrators, pharmaceutical companies, managed care companies, SMMEs, healthcare professionals, non-profit and government agencies, including CSI programmes.

To submit an entry, organisations must meet the criteria below and include a motivation. The winning entry will be selected by an approved panel of judges.

Prize

The winner will receive:

- R50 000 towards the specific healthcare initiative or programme
- A featured write up in a special edition of the BHF360 magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 22nd Annual BHF Conference in 2021
- An elegant trophy and a certificate

Entrants will be adjudicated according to the following criteria:

1. Entry in this category is open to all medical schemes and healthcare service providers including laboratories, pharmaceutical organisations and private practices.
2. The nomination must be made by the nominee organisation and approved by the head of that organisation.
3. The entry must include written consent from the project head and the head of the organisation.
4. The nomination must consist of a motivation covering the following areas:
 - Detailed description of the initiative
 - Practical achievements of the project
 - Recognition of awards or commendations received
 - Contribution to social and economic development
 - Evidence of sustainability and project success
 - Proof of ethical conduct
 - Healthcare impact
 - Press releases and media coverage of the project
 - Evidence of before and after effects of the project
 - Key contributors (personnel) working on the project and their background.



SUBMISSION GUIDELINES

1. The submission must be no longer than eight pages.
2. The entry must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation from the beneficiary of the project.
3. At least 10 high-resolution (min 1MB) photos and a two-minute video clip of the organisation must be included.
4. A high-resolution (minimum 1MB) logo in jpeg format must also be included.
5. Submissions can be made via www.wetransfer.com to admin@titaniumawards.org

CATEGORY 2

2. Titanium Award for Best Healthcare Media Content

This award seeks to honour health journalists / reporters for content published as well as their contributions towards raising awareness of healthcare issues across society. The category acknowledges health journalists / reporters across any medium for significant impact to society on health issues through their reporting.

Entries are open to print, online, TV and radio reporters / journalists across the African continent.

Prize

The journalist winner will receive:

- R20 000
- A featured write up in a special edition of the BHF360 magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 22nd Annual BHF Conference in 2021
- Travel and accommodation for the 22nd Annual BHF Conference in 2021
- An elegant trophy and a certificate



SUBMISSION GUIDELINES

The requirements for submissions are as follows:

1. The entrant must supply an entry confirmation letter from their editor.
2. Submissions must include the entrant's name and that of the media organisation/s.
3. Description of work submitted, publication dates or broadcast materials should be detailed.
4. For all submissions, a short profile (no more than one page) and a photograph must be included.
5. At least five pieces of published writing or broadcast clips from 2019 should be included. Investigative submissions can date as far back as three years.
6. Previous awards and other achievements must be stated and proof of such awards included.
7. Please include all evidence of work for social media reach. Please include Facebook and Twitter handles, and screen grabs of content and engagement reach. YouTube links must be included if available. If additional social media channels were used, usernames for those should also be included and accompanied by evidence of visual work, engagement trail and audience reach.
8. Submit a letter of no more than 500 words motivating why you should be considered to win the Best Healthcare Media Content award.
9. Submissions can be made via www.wetransfer.com to admin@titaniumawards.org

CATEGORY 3

3. Titanium Award for Health Facilities (Hospitals, Primary care, etc.)

Private sector and Public Sector

This award recognises individual healthcare facilities in the public and private sector. The award acknowledges innovations and systems efficiency in the delivery of quality healthcare.

Individual healthcare facilities in the public and private healthcare sector are eligible to enter this category. Entry submissions must include a motivation based on a set of predetermined criteria. The winner of this category will be chosen by an approved panel of judges.

Prize

The winner will receive:

- Two complimentary registrations to attend the 22nd Annual BHF Conference in 2021
- Travel and accommodation for the 22nd Annual BHF Conference in 2021
- An elegant trophy and a certificate



Entrants will be adjudicated according to the following criteria:

- 1) What is the structure of your management composition?
- 2) What is your organisational enterprise and supplier development composition?
- 3) What is your organisation doing about skills development?
- 4) Corporate responsibility projects.
- 5) Participation in public private partnerships.
- 6) Accreditation with COHSASA or similar?
 - a) YES or NO. If yes, provide the certificate.
- 7) Where available, an audit report executive summary should be provided.
- 8) The assessment may be a self-assessment. The submission of a full self-assessment is required for this entry.
- 9) An executive summary of no more than four pages should be included to provide an overview of the management plan in place to meet the requirements of the inspection or self-assessment.
- 10) Does the health facility have an adverse event register?
 - a) YES or NO
- 11) An executive summary of no more than four pages should be included to provide an overview of the implementation and reports of the adverse event register.
- 12) Evidence of a clinical governance programme, including M&M meetings.
- 13) Participation in alternative reimbursement programmes. Proof and details of trim points required.
- 14) Internal or external patient satisfaction survey results.
- 15) Participation in industry association?
 - a) YES or NO. If YES, provide details of the association/s
- 16) Scope of services offered and acuity levels (e.g. ICU/High Care/Paed. ICU/neonatal ICU/SICU/CICU etc.
- 17) Scope/range of disciplines offered (various specialities).
- 18) Is the quality of care delivered by the institution measured?
 - a) YES or NO. If yes, provide copy of latest report.

SUBMISSION GUIDELINES

1. The entry must include a report or motivation that comprehensively describes the health facilities' achievements. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include an entry approval from the health facilities management teams.
 - At least 10 high-resolution (min 1MB) photos and/ a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
 - A high-resolution (min 1MB) logo in jpeg format must also be included.
2. Submissions can be made via www.wetransfer.com to admin@titaniumawards.org



CATEGORY 4

4. Titanium Award for Young Achiever

This award celebrates young professionals who have made notable impact in the healthcare industry. It seeks to promote effective succession within the sector to sustain the future of the medical profession.

Prize

The winner will receive:

- R50 000
- A featured write up in a special edition of the BHF360 magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 22nd Annual BHF Conference in 2021
- Travel and accommodation for the 22nd Annual BHF Conference in 2021
- An elegant trophy and a certificate

For entry, organisations or individuals must submit nominations of young achievers. Self-nominations are not allowed. All submissions must include a motivation.

The winner will be selected by an approved panel of judges and must be available to represent the healthcare sector at an upcoming international conference.

Entrants will be adjudicated according to the following criteria:

1. The nominee must be younger than 35 years of age on 1 January of the year in which the award is made.
2. The nominee can work in any sector within the healthcare industry.
3. The nomination may be made by a co-worker. All nominations must be approved by the head of the organisation.
4. Nominees must be able to make themselves available to be an ambassador for BHF and to promote the Young Achiever Forum within the healthcare industry.
5. The nomination must include a motivation detailing the outstanding achievements of the nominee covering the following areas:
 - Educational achievements
 - Practical achievements
 - Recognition of awards received
 - Contribution to social and economic development
 - Evidence of continued professional development
 - Papers and presentations delivered
 - Leadership ability of the nominee and his or her contribution to building the image of the organisation and the healthcare industry in general.
6. The entry must include written consent from the nominee and the head of the organisation.
7. Nominee must be available for an interview with the adjudication panel if requested to do so.



SUBMISSION GUIDELINES

1. The entry must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation by the nominee as one of its main sections.
2. A high-resolution (minimum 1MB) photograph – head and shoulders – of the entrant in jpeg format must be included. 10 additional photos and/ a two-minute video clip capturing the entrant’s daily work activities must also be included.
3. Submissions can be made via www.wetransfer.com to admin@titaniumawards.org

CATEGORY 5

5. Titanium Award for Service to Membership: Open, Closed & Self- Administered Medical Schemes, Administrators and Managed Care Organisations

This award recognises and rewards medical schemes (open, restricted and self-administered), administrators and managed care organisations providing the best service to their members. It celebrates industry excellence and unprecedented contributions to members by providing value for money.

To submit an entry, organisations must submit nominations together with a motivation. The winning scheme, administrator or managed care entity will be selected by an approved panel of judges.

Prize

The winner will receive:

- Two complimentary registrations to attend the 22nd Annual BHF Conference in 2021
- Travel and accommodation for the 22nd Annual BHF Conference in 2021
- An elegant trophy and a certificate

Entries will be adjudicated based on the submission of documentation supporting the following criteria:

CATEGORY A - MEMBER SERVICE

- 1) Claims turnaround times
- 2) Appeals turnaround times
- 3) Number of complaints per 1000 beneficiaries
- 4) Member satisfaction survey results
- 5) Are your scheme benefits accessible on your website?
 - a) Yes or No.
- 6) If your answer is yes, please state how your scheme benefits are communicated to beneficiaries.



CATEGORY B - OPERATIONAL PERFORMANCE

- 1) Percentage growth over the past three years.
 - a) What is the composition of your management team?
 - b) What is your organisation doing about skills development?
- 2) 2019 credit rating.
- 3) Proof of average increase in member contributions in the last three years.
- 4) Are the medical scheme reserves over 25%?
 - a) YES or NO
- 5) Does the scheme have a health governance programme in place?
 - a) YES or NO. If YES, provide proof of implementation.
- 6) Does the medical scheme monitor the health status measures e.g. mortality, life expectancy etc and quality of care report?
 - a) YES or NO. If YES, provide proof.
- 7) Are preventative health care benefits in place?
 - a) YES or NO
- 8) Entrants are required to provide:
 - a) A schedule detailing preventative health care benefits compared with the BHF preventative care recommendations.
 - b) A schedule detailing the funding of preventative healthcare benefits from risk.
 - c) A schedule detailing the primary care benefits offered from risk.
- 9) Does the scheme monitor health & productivity impact for employees?
 - a) YES or NO. If YES, attach a copy of report.

SUBMISSION GUIDELINES

The entry must include a report or motivation that is sufficiently comprehensive. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include an entry approval from the management team.

- At least 10 high-resolution (min 1MB) photos and/ a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via www.wetransfer.com to admin@titaniumawards.org

Any medical scheme under curatorship will be automatically disqualified from this category.



6. Application Process

Step 1: Call for Entry Notices

The call for entries opens on 28 February 2020. Entries will close on 20 April 2020. The announcement to potential participants will be communicated directly via email, and a notice will be placed on the BHF website.

Step 2: Collation and Validation

All entries received will be collated and then validated by **Nexia SAB&T** auditors as to their alignment with the terms and conditions as well as eligibility criteria set out for the awards.

All entries will be audited. Entrants will be notified in writing of the outcomes of their submissions. Should an entry not meet the eligibility criteria and terms and conditions, the entrant will be notified in writing of the rejection of their submission identifying the criteria not met.

- All entries must be sent via WeTransfer to admin@titaniumawards.org
- To confirm receipt of your email, please send an email to please admin@titaniumawards.org

Step 3: Adjudication

The adjudication process will take place with each member of the judging panel independently marking the entries, based on a unique voting form.

Step 4: Finalists

Finalists will be notified individually in writing.

Step 5: Awards Ceremony

The inaugural Excellence awards will take place this year culminating in an Awards Gala Event where the winners will be announced. This event will be held in conjunction with the 2020 Annual BHF Conference on Monday 27 July 2020, at CTICC in Cape Town.



7. Terms & Conditions

- a. The Awards are open to any organisation.
- b. Organisations throughout the SADC region may enter in any category relevant to them.
- c. All applications need to be supported by relevant documentation.
- d. The Judges reserve the right to cancel any category due to insufficient entries, or for any other reason, and the decision of the judging panel is final. All results will be audited by an external accredited auditing firm approved by BHF. The decision of the judges will be final and binding and no correspondence in this regard will be entered into.
- e. Entries will be published in industry specific magazines and will be distributed in hardcopy at the 2020 BHF Annual Conference.
- f. With the exception of confidential information, the information received by the organisers may be submitted in its entirety to the publisher of any industry specific magazine for inclusion in the publication and entrants should be mindful of submitting information that might be sensitive or confidential, as it will appear in the public domain.
- g. Entrants are reminded that the information they submit will be accepted VERBATIM by the publishers and therefore should be checked and approved by all parties prior to submission.
- h. Entrants should be aware that their information will undergo an editing process, necessary to ensure that both entrants and category winners can be accommodated in published material and multimedia applications
- i. All submissions must be sent via email/ WeTransfer. All photographs/videos must be labelled and titled.
- j. Entries must be submitted on or before the final day for submissions – 20 April 2020
- k. Winners will be announced at the Awards Gala Banquet on Monday 27 July 2020 at CTICC
- l. BHF reserves the right to cancel or postpone the Awards Gala Banquet or change the venue for any unavoidable reason. All changes will be communicated effectively.
- m. There are NO FEES payable for entry.