



**2022**  
**TITANIUM**  
**AWARDS**  
Recognising Excellence in Healthcare

**Entry Form & Criteria Document**

DEADLINE 25 APRIL 2022



# TITANIUM AWARDS

Recognising Excellence in Healthcare

P O Box 2863, Saxonwold 2132  
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CATEGORY:		SELECT
1.Titanium Award for Excellence in Creating Access to Healthcare		<input type="checkbox"/>
2.Titanium Award for Best Integrated Report		<input type="checkbox"/>
3.Titanium Award for Young Achiever		<input type="checkbox"/>
4.Titanium Award for Service to Membership: Open, Closed & Self-administered Medical Schemes, Administrators and Managed Care Organisations		<input type="checkbox"/>
<b>Name of Entrant:</b>		
Full Name:		
Organisation:		
Date of Entry Completion:		
Address:		
Contact Person:		
Telephone No.:		
Email:		
<b>Approval by Head of Organisation:</b>		
Full Name:		
Organisation:		
Signature:		
Contact Person:		
Telephone No.:		
Email:		
<i>The information supplied is correct and has been approved by the ENTRANT organisation</i>		
NAME:	SIGNATURE:	DATE:



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CATEGORY:		SELECT
4.Titanium Award for Young Achiever		<input type="checkbox"/>
Name of Nominator:		
Full Name:		
Date of Entry Completion:		
Address:		
Telephone No.:		
Email:		
Name of Young Achiever:		
Full Name:		
Organisation:		
Telephone No:		
Email:		
Address:		
Approval by Young Achiever:		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No:		
Email:		
Approval by Head of Organisation:		
Full Name:		
SIGNATURE:		
Contact Person:		
Telephone No:		
Email:		
NAME:	SIGNATURE:	DATE:



## CATEGORY 1

### 1. Titanium Award for Excellence in Creating Access to Quality Healthcare

This award seeks to honour organisations driving programmes, initiatives and campaigns that create access to healthcare for communities. The award is open to all organisations in the healthcare sector, including medical schemes, administrators, pharmaceutical companies, managed care companies, SMMEs, healthcare professionals, non-profit and government agencies, including CSI programmes.

*To submit an entry, organisations must meet the criteria below and include a motivation. The winning entry will be selected by an approved panel of judges.*

### Prize

The winner will receive:

- R50 000 towards the specific healthcare initiative or programme
- A featured write-up in a special edition of the BHF360 magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 22<sup>nd</sup> Annual BHF Conference in 2023
- An elegant trophy and a certificate

Entrants will be adjudicated according to the following criteria:

1. Entry in this category is open to all medical schemes and healthcare service providers including laboratories, pharmaceutical organisations and private practices
2. The nomination must be made by the nominee organisation and approved by the head of that organisation
3. The entry must include written consent from the project head and the head of the organisation.
4. The nomination must consist of a motivation covering the following areas:
  - Detailed description of the initiative
  - Practical achievements of the project
  - Recognition of awards or commendations received
  - Contribution to social and economic development
  - Evidence of sustainability and project success
  - Proof of ethical conduct
  - Healthcare impact
  - Press releases and media coverage of the project
  - Evidence of before and after effects of the project
  - Key contributors (personnel) working on the project and their background.





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## SUBMISSION GUIDELINES

1. The submission must be no longer than eight pages.
2. The entry must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation from the beneficiary of the project.
3. At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation must be included.
4. A high-resolution (minimum 1MB) logo in jpeg format must also be included.
5. Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

## CATEGORY 2 BHF Members Only

### 2. Titanium Award for the Best Integrated Report (NEW CATEGORY)

The King IV principle 5 emphasises the importance of the governing body ensuring that the organisation's reports enable stakeholders to make informed assessments on the entity's performance and short, medium, and long-term prospects.

Organisational Stakeholders always seek to better understand the company's strategy, competitive position, empowerment efforts, sustainability (broad definition), SDG elements such as access to essential services (Constitutional mandate), impact on health status and healthcare quality, and member satisfaction, among other things. While the integrated report is work in progress for all organisations, it does reflect the level of governance and improvements made on many aspects of the operational environment.

This award seeks to recognise the organisation for the progress made, completeness, conciseness and usability of the report by stakeholders.

Who is eligible?

Any BHF Member who is a Health Funder, Managed Care Organisation or Administrator

Entrants will be adjudicated according to the following criteria:

- An annual integrated report by organisations (BHF Members)



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## Prize

The winner will receive:

- Five complimentary registrations to attend the 22<sup>nd</sup> Annual BHF Conference in 2023
- Travel and accommodation for the 22<sup>nd</sup> Annual BHF Conference in 2023
- An elegant trophy and a certificate
- Feature in BHF Magazine and all other BHF platforms

### SUBMISSION GUIDELINES

Entry submissions must include a motivation based on a set of predetermined criteria. The winner of this category will be chosen by an approved panel of judges.

- The entry must include a cover note
- At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)



## CATEGORY 3

### 3. Titanium Award for Young Achiever

This award celebrates young professionals who have made notable impact in the healthcare industry. It seeks to promote effective succession within the sector to sustain the future of the medical profession.

#### Prize

The winner will receive:

- R50 000
- A featured write-up in a special edition of the BHF360 magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 22<sup>nd</sup> Annual BHF Conference in 2023
- Travel and accommodation for the 22<sup>nd</sup> Annual BHF Conference in 2023
- An elegant trophy and a certificate

For entry, organisations or individuals must submit nominations of young achievers. Self-nominations are not allowed. All submissions must include a motivation.

The winner will be selected by an approved panel of judges and must be available to represent the healthcare sector at an upcoming international conference.

#### Entrants will be adjudicated according to the following criteria:

1. The nominee must be younger than 35 years of age on 1 January of the year in which the award is made.
2. The nominee can work in any sector within the healthcare industry.
3. The nomination may be made by a co-worker. All nominations must be approved by the head of the organisation.
4. Nominees must be able to make themselves available to be an ambassador for BHF and to promote the Young Achiever Forum within the healthcare industry.
5. The nomination must include a motivation detailing the outstanding achievements of the nominee covering the following areas:
  - Educational achievements
  - Practical achievements
  - Recognition of awards received
  - Contribution to social and economic development
  - Evidence of continued professional development
  - Papers and presentations delivered
  - Leadership ability of the nominee and his or her contribution to building the image of the organisation and the healthcare industry in general.
6. The entry must include written consent from the nominee and the head of the organisation.





7. Nominee must be available for an interview with the adjudication panel if requested to do so.

#### SUBMISSION GUIDELINES

1. The entry must include a report or motivation that is sufficiently comprehensive in describing the nomination. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include a clear motivation by the nominee as one of its main sections.
2. A high-resolution (minimum 1MB) photograph – head and shoulders – of the entrant in jpeg format must be included. 10 additional photos and/or a two-minute video clip capturing the entrant's daily work activities must also be included.
3. Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

## CATEGORY 4

### 4. Titanium Award for Service to Membership: Open, Closed & Self-administered Medical Schemes, Administrators and Managed Care Organisations

This award recognises and rewards medical schemes (open, restricted and self-administered), administrators and managed care organisations providing the best service to their members. It celebrates industry excellence and unprecedented contributions to members by providing value for money.

To submit an entry, organisations must submit nominations together with a motivation. The winning scheme, administrator or managed care entity will be selected by an approved panel of judges.

#### Prize

The winner will receive:

- Two complimentary registrations to attend the 22<sup>nd</sup> Annual BHF Conference in 2023
- Travel and accommodation for the 22<sup>nd</sup> Annual BHF Conference in 2023
- An elegant trophy and a certificate

Entries will be adjudicated based on the submission of documentation supporting the following criteria:

#### CATEGORY A - MEMBER SERVICE

- 1) Claims turnaround times
- 2) Appeals turnaround times
- 3) Number of complaints per 1000 beneficiaries
- 4) Member satisfaction survey results
- 5) Are your scheme benefits accessible on your website?
  - a) Yes or No.
- 6) If your answer is yes, please state how your scheme benefits are communicated to beneficiaries.



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## CATEGORY B - OPERATIONAL PERFORMANCE

- 1) Percentage growth over the past three years.
  - a) What is the composition of your management team?
  - b) What is your organisation doing about skills development?
- 2) 2021 credit rating.
- 3) Proof of average increase in member contributions in the last three years.
- 4) Are the medical scheme reserves over 25%?
  - a) YES or NO
- 5) Does the scheme have a health governance programme in place?
  - a) YES or NO. If YES, provide proof of implementation.
- 6) Does the medical scheme monitor health status measures, e.g. mortality, life expectancy and quality of care report?
  - a) YES or NO. If YES, provide proof.
- 7) Are preventative health care benefits in place?
  - a) YES or NO
- 8) Entrants are required to provide:
  - a) A schedule detailing preventative healthcare benefits compared with the BHF preventative care recommendations.
  - b) A schedule detailing the funding of preventative healthcare benefits from risk.
  - c) A schedule detailing the primary care benefits offered from risk.
- 9) Does the scheme monitor health and productivity impact for employees?
  - a) YES or NO. If YES, attach a copy of report.

### SUBMISSION GUIDELINES

The entry must include a report or motivation that is sufficiently comprehensive. Where relevant, drawings, graphs, tables and other supporting documentation must be included. The report should include an entry approval from the management team.

- At least 10 high-resolution (min 1MB) photos and/or a two-minute video clip of the organisation in jpeg format and stored on a disk must be included.
- A high-resolution (min 1MB) logo in jpeg format must also be included.
- Submissions can be made via [www.wetransfer.com](http://www.wetransfer.com) to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

*Any medical scheme under curatorship will be automatically disqualified from this category.*



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## 5. Application Process

### Step 1: Call for Entry Notices

The call for entries opens on 7 March 2022. Entries will close on 25 April 2022. The announcement to potential participants will be communicated directly via email, and a notice will be placed on the BHF website.

### Step 2: Collation and Validation

All entries received will be collated and then validated by **Nexia SAB&T** auditors with regard to their alignment with the terms and conditions, as well as eligibility criteria set out for the awards.

All entries will be audited. Entrants will be notified in writing of the outcomes of their submissions. Should an entry not meet the eligibility criteria and terms and conditions, the entrant will be notified in writing of the rejection of their submission identifying the criteria not met.

- All entries must be sent via WeTransfer to [admin@titaniumawards.org](mailto:admin@titaniumawards.org)
- To confirm receipt of your email, please send an email to please [admin@titaniumawards.org](mailto:admin@titaniumawards.org)

### Step 3: Adjudication

The adjudication process will take place with each member of the judging panel independently marking the entries, based on a unique voting form.

### Step 4: Finalists

Finalists will be notified individually in writing.

### Step 5: Awards Ceremony

The inaugural Excellence awards will take place this year, culminating in an Awards Gala Event where the winners will be announced. This event will be held in conjunction with the 2022 Annual BHF Conference on 19 May 2022, at the CTICC in Cape Town.



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## 6. Terms & Conditions

- a. The Awards are open to any organisation.
- b. Organisations throughout the SADC region may enter in any category relevant to them.
- c. All applications need to be supported by relevant documentation.
- d. The judges reserve the right to cancel any category due to insufficient entries, or for any other reason, and the decision of the judging panel is final. All results will be audited by an external accredited auditing firm approved by BHF. The decision of the judges will be final and binding and no correspondence in this regard will be entered into.
- e. Entries will be published in industry-specific magazine after the 2022 BHF Annual Conference.
- f. With the exception of confidential information, the information received by the organisers may be submitted in its entirety to the publisher of any industry-specific magazine for inclusion in the publication and entrants should be mindful of submitting information that might be sensitive or confidential, as it will appear in the public domain.
- g. Entrants are reminded that the information they submit will be accepted VERBATIM by the publishers and therefore should be checked and approved by all parties prior to submission.
- h. Entrants should be aware that their information will undergo an editing process, necessary to ensure that both entrants and category winners can be accommodated in published material and multimedia applications
- i. All submissions must be sent via email/ WeTransfer. All photographs/videos must be labelled and titled.
- j. Entries must be submitted on or before the final day for submissions – 25 April 2022
- k. Winners will be announced at the Awards Gala Banquet on 19 May 2022 at the CTICC
- l. BHF reserves the right to cancel or postpone the Awards Gala Banquet or change the venue for any unavoidable reason. All changes will be communicated effectively.
- m. There are NO FEES payable for entry.