



B·H·F
BOARD OF HEALTHCARE FUNDERS



CORPORATE PROFILE

SERVING MEDICAL SCHEME MEMBERS





B·H·F

BOARD OF HEALTHCARE FUNDERS



OUR VISION

A member-centric
healthcare system that is
affordable and accessible to
the 'healthcare citizen'.

REGISTERED OFFICE

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www.bhfglobal.com

CONTENTS

1

2

ABOUT THE BHF

3

MEMBER SERVICES

4

VALUE PROPOSITION

5

TRUSTEE DEVELOPMENT
PROGRAMME

6

HEALTHCARE FORENSIC
MANAGEMENT UNIT (HFMU)

8

PRACTICE CODE
NUMBERING SYSTEM (PCNS)

9

AFRICA HEALTH CONNECT

10

ANNUAL BHF CONFERENCE

12

ANNUAL TITANIUM AWARDS

15

BHF 360° INTO HEALTHCARE

16

BHF HEALTH JOURNAL

17

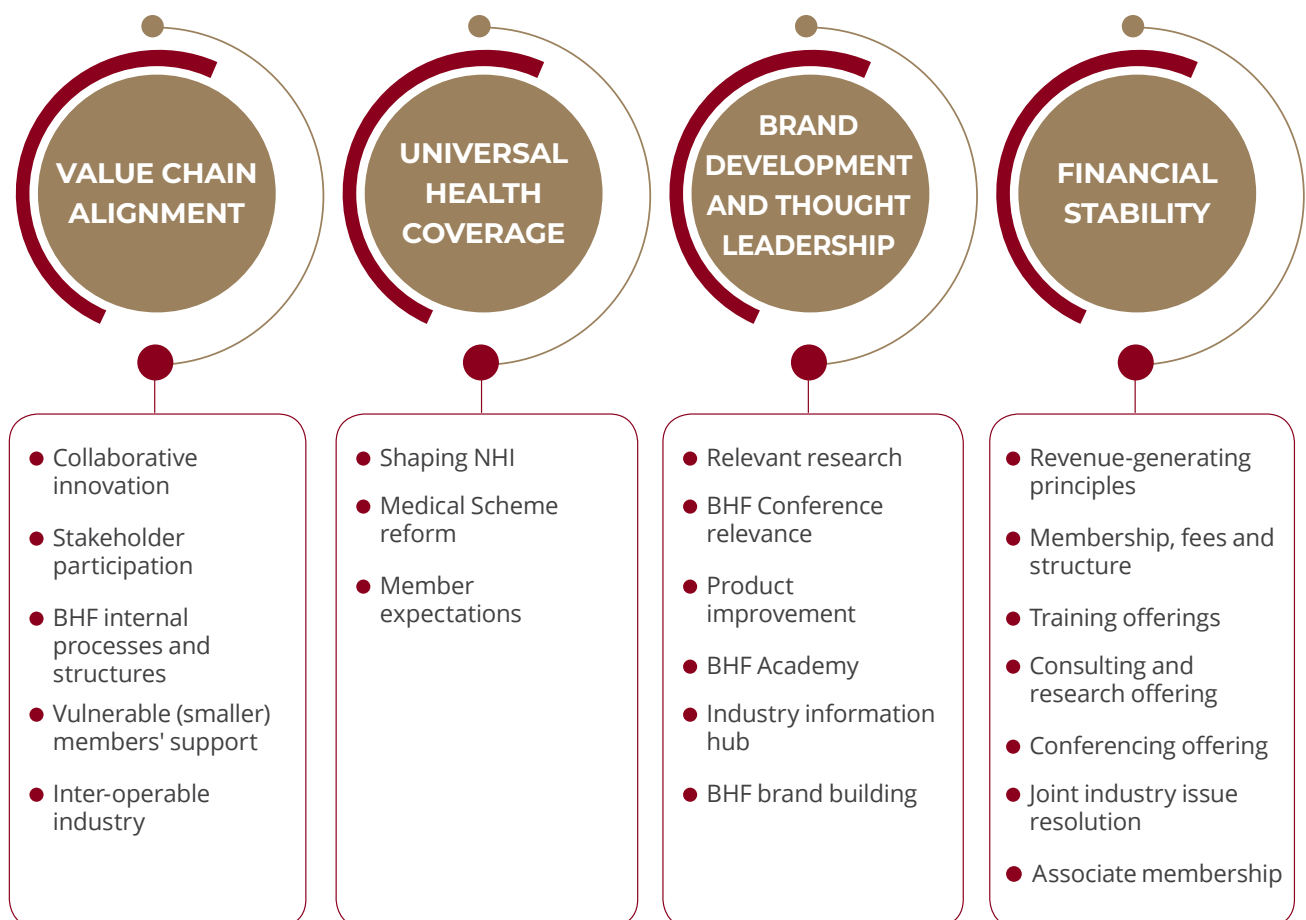
WOMEN IN LEADERSHIP

ABOUT THE BHF

‘Serving medical scheme members’ is the motto which guides the manner in which the Board of Healthcare Funders (BHF) fulfils its function as a representative body to the healthcare funding industry.

Members of the BHF include: medical schemes, administrators and managed care organisations, with representation in South Africa, Lesotho, Zimbabwe, Namibia, Botswana, Mozambique, Malawi and eSwatini. The BHF's core drive is to ensure the sustainability of the healthcare sector. It aims to realise this by enabling medical schemes, managed care organisations and administrators to provide accessible, affordable, quality healthcare to their medical scheme members.

KEY FOCUS AREAS



MEMBER SERVICES

As a member-centric organisation, the BHF endeavours to represent and advance the (common) interest of its members, with quality of healthcare a foremost consideration.

The BHF plays a leading role in lobbying and advocating policy positions on behalf of its members, in addition to raising general awareness of the attractiveness, competitiveness and sustainability of the healthcare sector. The BHF strives to provide economies of scale in order to enable its members to deliver value to their membership in return, as well as deliver stewardship and facilitate thought leadership exchange on industry issues. Additional member services include trustee training development; legal advisory and related support services; and research and advice in the areas of health, benefits and risk management.



Value Proposition

1

REPRESENT MEMBER INTERESTS

- Lobbying and advocating policy position on behalf of our members
- Assist members with regulatory compliance
- Provide legal advice to membership on industry issues
- Assist in containing healthcare costs
- Protect the image of the industry
- Identify and monitor trends impacting our members

2

CREATE PLATFORMS FOR MEMBER ENGAGEMENT

- Promote unity and collaboration by creating platforms that enable our members to engage with BHF and participate in industry issues
- Create networking opportunities
- Engage and develop relationships with key stakeholders

3

DEVELOP INDUSTRY STANDARDS

- Promote best practice in the healthcare funding industry
- Promote healthcare quality
- Identify and recognise key role-players in the industry

4

FACILITATE EDUCATION AND TRAINING

- Provide guidance
- Provide stewardship and facilitate thought leadership exchange on industry issues
- Enhance skills and knowledge within the BHF membership
- Progress tracking reports on industry issues
- Promote stakeholder and consumer awareness
- Promote medical scheme member education

5

TRANSFORMATION THROUGH DEVELOPMENT

- Identify opportunities to drive transformation in the industry
- Graduate programme development

6

PROVIDE AND IDENTIFY OPPORTUNITIES

- Profile our members and our industry



SERVING MEDICAL SCHEME MEMBERS

TRUSTEE DEVELOPMENT PROGRAMME

The NQF Level 07 Trustee Development Programme is offered by the BHF in partnership with the Wits Business School.

Are you a scheme trustee? A principal officer? Or someone who works in the healthcare environment? Now take your knowledge of governing medical schemes to another level and register for the NQF level 07 accredited BHF and Wits Business School Trustee Development Programme.

The programme will equip students with tools and strategies on how to improve the health status of medical scheme members; the roles and responsibilities of trustees; ethical leadership; environment of business landscape; the law relating to medical schemes; history of medical schemes; fraud, waste and abuse; health finance; health governance; principles and practice of governance: King IV practices.

To qualify for registration, attendees must have a matric certificate. On successful completion of the programme, attendees will have gained knowledge of the medical scheme industry and obtained an NQF 07 nationally recognised certificate.

SEPTEMBER 2019 INTAKE

- 16 September 2019
- 17 September 2019
- 18 September 2019
- 19 September 2019

2019
INTAKE

REGISTRATION FEES (INCL. VAT)

- One complimentary registration per BHF member
- BHF member: R15 500
- Non-BHF member: R26 000

FEES

MARCH 2020 INTAKE

- 09 March 2020
- 10 March 2020
- 11 March 2020
- 12 March 2020

2020
INTAKE

EXAM
DATES

23 September 2019
OR 14 October 2019
.....
16 March 2020
OR 30 March 2020



B·H·F
TRUSTEE DEVELOPMENT
PROGRAMME

WEBSITE REGISTRATION

www.bhfglobal.com/trustee-training

EMAIL OR CALL TO REGISTER

011 537 0270 / 065 814 7891
or email: conference@bhfglobal.com

HEALTHCARE FORENSIC MANAGEMENT UNIT (HFMU)

The Healthcare Forensic Management Unit (HFMU) is an information and resource-sharing group which enjoys the participation of the majority of medical schemes, administrators, management and administration entities and some insurers.

The core focus of the HFMU is to facilitate a unified approach with regard to fraud in the medical schemes environment. This is achieved by sharing information regarding fraud, over-billing and over-servicing in order to minimise fraud across the industry, as well as protect medical schemes from healthcare providers and medical scheme members who shift their wrongdoings from one scheme to another once 'caught out'.

The HFMU is co-ordinated and administrated under the auspices of the Board of Healthcare Funders and is unique in that it is the only initiative of its kind within the healthcare industry.

The HFMU is also recognised by various international organisations. On 6 October 2011, the Chairman of the HFMU, Mr Herman Havenga, signed a Memorandum of Understanding on behalf of the HFMU participants in Krakow, Poland, with the European Healthcare Fraud and Corruption Network (EHFCN), the Canadian Healthcare Anti-fraud Association (CHCA), the National Healthcare Anti-fraud Association (NHCAA) and the Health Insurance Counter Fraud Group (HICFG).

The benefits of participating in the HFMU include, among others, working within a strict legal framework to ensure a fair and transparent approach; no duplication of efforts; collaboration with professional and international bodies; a more streamlined process with criminal matters due to newly formed relationships with the likes of SAPS, NPA and various prosecuting authorities; regular training workshops and much more.

There is no associated cost in joining the HFMU for BHF members. However, for non-BHF members there is a minimal cost for joining. For more information on how to participate, please email hfm@bhfglobal.com.

HFMU MEMBERS

- Medical Schemes 1
- Forensic Companies 2
- Banking Institutions 3
- Managed Care Organisations 4
- Medical Scheme Administrators 5



B·H·F
HEALTHCARE FORENSIC
MANAGEMENT UNIT

TO BECOME AN HFMU PARTICIPANT

Call: +27 11 537 0225 or email: hfm@bhfglobal.com

WWW.BHFPORTAL.CO.ZA

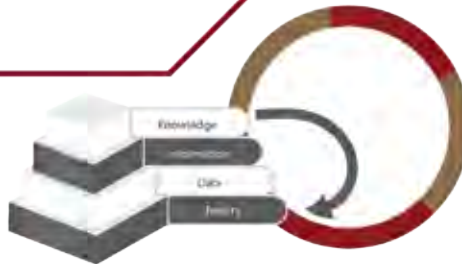
HFMU MEMBER PORTAL

OBJECTIVE



The Fraud, Waste and Abuse system allows participants to optimally share information and analyse their own data. By sharing information, participants can leverage off each other's investigations. This app serves to assist current procedures and intensify actions against fraudulent providers. The app is continuously updated with new functionalities. New models and methods are applied over time as they become available.

PROCESS



Available online, no desktop installation necessary. Works on all platforms and in all browsers. Results available in real time. Available on any device with internet access. Automated reports.



User authentication for access to software with different role based rules per user. Data gets de-identified and encrypted.



Pool data for better analysis. Exploratory – and predictive analysis. Online visualisations and automated reporting.



Participants can share FWA investigations with each other and receive immediate feedback and reports. Participants can see their exposure to providers investigated by other schemes.



One participant in the community can capture and share information relevant to fraud activities and experiences.



INVESTIGATIONS

All community members can view, compare, investigate and share the overall information on the database. Community members can also interact with one another on cases, information and experiences.



BENEFITS

- 1 Request information from participating schemes
- 2 View all existing investigations
- 3 Capture and share investigations
- 4 View own schemes exposure to investigations completed by other schemes

DATA MINING

Real-time online results

Data-mining

Clustering

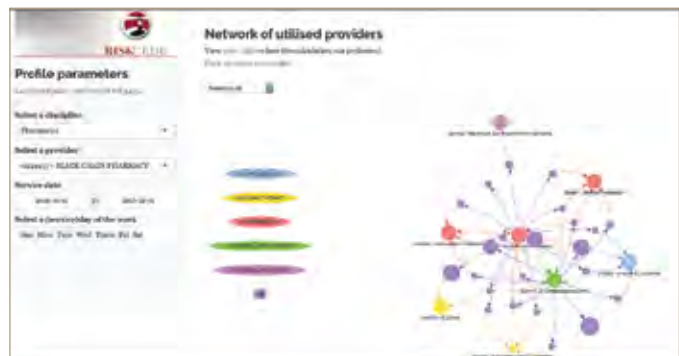
Association rules

Geo-spatial analysis

Time series analysis

Machine learning

Automated reporting



PRACTICE CODE NUMBERING SYSTEM (PCNS)

The Practice Code Numbering System (PCNS) of the BHF is a list of unique practice billing codes for providers of healthcare services in South Africa, Namibia and Lesotho.

The practice number, allocated to all registered healthcare providers, is a legal requirement for the process of reimbursement of a claim to either a medical scheme member or service provider. This is in accordance with the requirement of the Medical Schemes Act (MSA) 131 of 1998 wherein it is stated that a medical scheme may only reimburse a member or a provider of relevant healthcare services for services rendered against a valid practice code number.

The Board of Healthcare Funders is appointed by the CMS in terms of the provisions of the MSA to administer the issuing of PCNs. The PCNS department under the auspices of the BHF, allocates the PCNs by conducting a rigorous assessment of all relevant health service providers applying for a PCN.

The purpose of the PCN is to:

- Identify the type of healthcare service being rendered
- Ensure that the supplier of service has the required valid accreditation from the relevant authorities as assurance of legitimacy of claims submitted against the PCN
- Promote a uniform, national and accredited health service provider identifier for billing purposes
- Ensure the utilisation of and access to the PCNs are transparent, fair and equitable

Visit our website (www.pcns.co.za) to update your PCNS details or apply for a new practice number.



Enquiries: 086 130 2010

Office Hours: Monday - Friday (08h00 - 16h30)

Email: clientservices@bhfglobal.com

Website: www.pcns.co.za

AFRICA HEALTH CONNECT

Established in 2019, Africa Health Connect provides turnkey solutions for specialised healthcare training and event management for various organisations in the healthcare Industry across eight countries.

Specialised Training Services

- Specialised Training
- CPD accreditation
- In-house training
- Access to industry experts

Training Packages

- Healthcare Training
- Health Governance
- Governance
- Middle Managers in Healthcare

Specialised Event Management Services

- Pre-event marketing
- Onsite management
- PR and Communications planning
- Social media management

Event Packages

- Medical Scheme AGMs
- Healthcare Conferences
- Award Ceremonies
- Gala Dinners
- Seminars
- Product Launches
- Exhibitions and Golf Days



**AFRICA
HEALTH
CONNECT**

Enquiries: 011 537 0236

Email: zolam@bhfglobal.com

Website: www.africahealthconnect.com

THE ANNUAL BHF SOUTHERN AFRICAN CONFERENCE

Each year, the BHF hosts the regional healthcare conference, which brings together over 1 000 industry leaders from across the African continent to explore some of the challenges facing the industry and gain tangible and viable solutions that are relevant for the sector. It also hosts its flagship Titanium Awards to honour those contributing to healthcare outcomes in the region.

25 
Countries

1000 Delegates


49 

Thought leaders and experts presented at the conference

350 

Organisations from across the healthcare, financial and medical sectors were represented

18 

Media represented

21ST ANNUAL BHF CONFERENCE SPONSORSHIP

The 21st Annual BHF Conference will offer your organisation an exciting opportunity to be directly involved by means of sponsorship and exhibiting. The BHF Conference sponsorship packages have been tailored to address a range of marketing objectives.

If your organisation would like a customised package, we will gladly tailor the benefits to match your needs.

For information, please contact Mary Manamela on 011 537 0270 or 065 814 7801 or email marym@bhfglobal.com

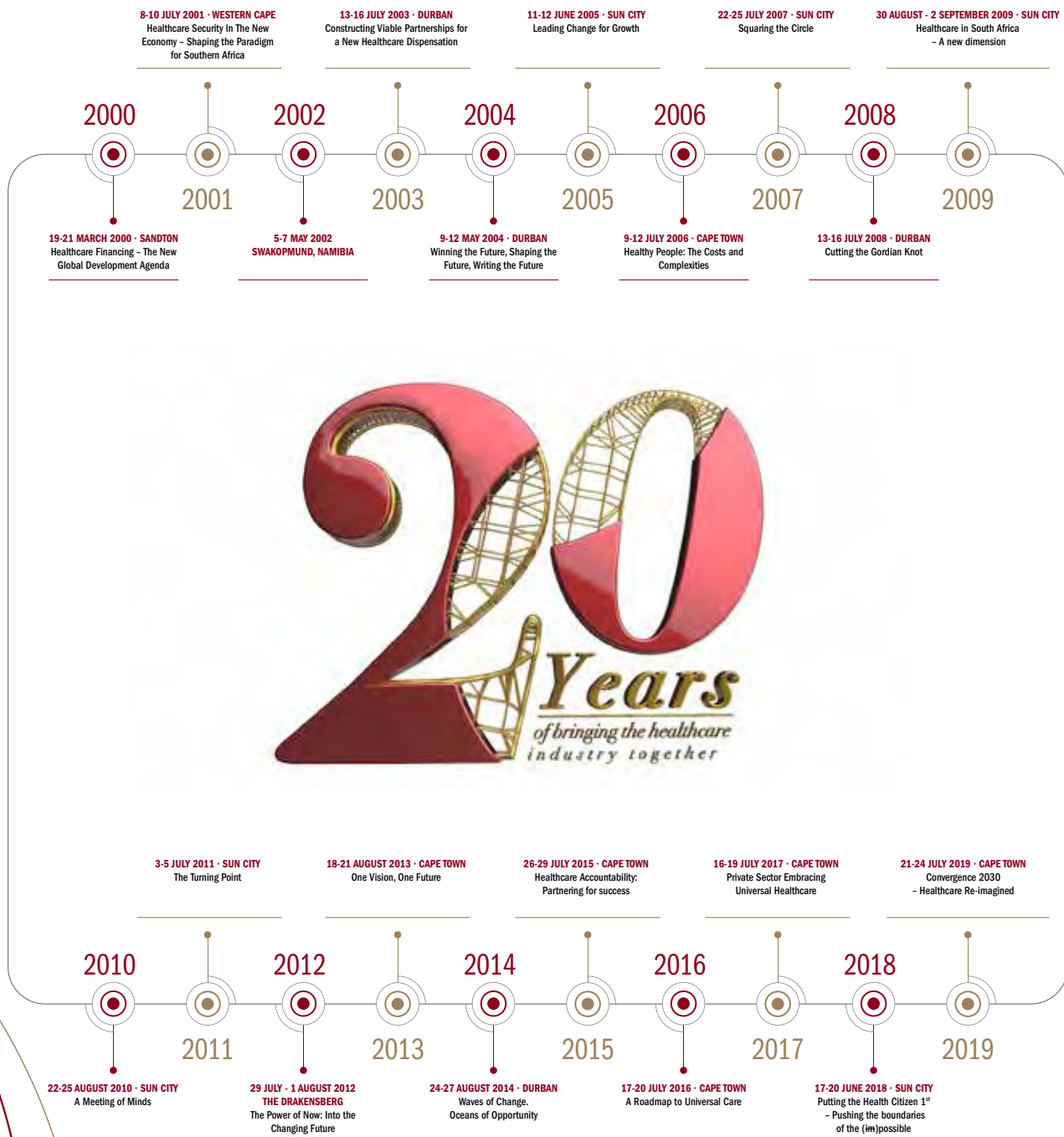
REGISTRATIONS ARE OPEN FOR 2020

Register online for the 21st Annual BHF Conference at www.bhfglobal.com/conferences.

SPEAKER PARTICIPATION

To participate as a speaker, email your details to conference@bhfglobal.com or contact us on 082 903 1856.

The different themes over the past 20 years have built on every nuance and action, shaping conversations that influence policy-makers and, in turn, helping to strengthen our health systems in the region.



ANNUAL TITANIUM AWARDS

The Titanium Awards recognise excellence in healthcare and honour professionals and organisations driving healthcare change.

The Titanium Awards were launched in 2014 by the Board of Healthcare Funders to recognise and honour healthcare professionals and organisations driving change, by creating affordable, accessible and sustainable healthcare throughout the Southern Africa region.

The objectives of the Titanium Awards are:

- To recognise and celebrate individuals and businesses that deliver superior service to their customers and members in the public and private sectors;
- To facilitate the sharing of knowledge and best industry practice;
- To demonstrate best practice among healthcare professionals;
- To recognise the application of best practice in action: well-rounded, sustainable and responsible conduct;
- To promote partnerships between the public and private sectors; and
- To provide a unique platform for networking and collaborating.

AWARD CATEGORIES

1

Titanium Award for Excellence in Creating Access to quality healthcare

This award is open to all organisations in the healthcare sector, including medical schemes, administrators, pharmaceutical companies, managed care companies, SMMs, healthcare professionals, non-profit and government agencies, including CSI programmes. The award seeks to honour organisations driving programmes, initiatives and campaigns that create access to healthcare for communities.

PRIZE FOR THE WINNER

- R50 000 towards the specific healthcare initiative or programme
- One complimentary registration to attend the 21st BHF Conference in 2020
- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- An elegant trophy and a certificate



**TITANIUM
AWARDS**
Recognising Excellence in Healthcare

ENTRIES ARE OPEN FOR THE 2020 AWARDS

Enquiries: 011 537 0270/ 065 814 7891

Website: www.bhfglobal.com/titanium-awards

Email: admin@titaniumawards.org

2 Titanium Award for Best Healthcare Media Content

This award seeks to honour health journalists and reporters for content published, as well as their contributions towards raising awareness of healthcare issues across society. The category acknowledges health journalists and reporters across any medium for significant impact to society on health issues through their reporting. Entries are open to print, online, TV and radio reporters and journalists across the African continent.

PRIZE FOR THE WINNER

- R20 000
- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 21st BHF Conference in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- An elegant trophy and a certificate

3 Titanium Award for Health Facilities

This award recognises individual healthcare facilities (hospitals, primary care, etc.) in both the public and private sector. The award acknowledges innovations and systems efficiency in the delivery of quality healthcare. Individual healthcare facilities in the public and private healthcare sector are eligible to enter this category.

PRIZE FOR THE WINNER

- Two complimentary registrations to attend the 21st BHF Conference Celebration in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- An elegant trophy and a certificate

4 Titanium Award for Young Achiever

This award celebrates young professionals who have made a notable impact in the healthcare industry. It also seeks to promote effective succession within the sector to sustain the future of the medical profession.

PRIZE FOR THE WINNER

- R50 000
- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 21st BHF Conference in 2020
- Travel and accommodation for the 21st Conference Celebration in 2020
- An elegant trophy and a certificate

5 Titanium Award for Service to Membership

This award recognises and rewards medical schemes (open, restricted and self-administered), administrators and managed care organisations providing the best service to their members. It celebrates industry excellence and unprecedented contributions to members by providing value for money.

PRIZE FOR THE WINNER

- Two complimentary registrations to attend the 21st BHF Conference Celebration in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- An elegant trophy and a certificate

6 Titanium Award for Best Paper

The BHF launched the Southern African Health Journal in 2019 to coincide with the 20th BHF Conference. The purpose of the journal is to encourage research in private health financing and to document some of the knowledge shared at conference. It is peer reviewed with the aim to increase scientific rigour. While the journal must be scientific and evidence based, its target audience is not necessarily technical experts.

PRIZE FOR THE WINNER

- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 21st BHF Conference Celebration in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- An elegant trophy and a certificate

7 The Most Outstanding Contribution to Healthcare Award

This award seeks to recognise and celebrate any individual who has made outstanding and exceptional contributions to the healthcare industry to promote, grow, improve and advance the sector over a number of years.

PRIZE FOR THE WINNER

- R30 000 towards a charity of the winner's choice
- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 21st BHF Conference in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- A trophy and a certificate

8 The Dr Humphrey Zokufa Lifetime Achievement Award

The Dr Humphrey Zokufa Lifetime Achievement Award seeks to recognise and celebrate any individual who has made outstanding and exceptional contributions to the healthcare industry over a number of years. This category has been renamed to honour the late Dr Humphrey Zokufa, his legacy and contributions to BHF and the healthcare industry, and to acknowledge his generous contributions and wealth of experience and skills. This is also to continue to celebrate his dedication, commitment, energy and passion for an optimal and effective regulatory framework in the healthcare industry.

PRIZE FOR THE WINNER

- R50 000 towards a charity of the winner's choice
- A featured write-up in a special edition of the BHF360° magazine
- Promotion across BHF social media platforms
- One complimentary registration to attend the 21st BHF Conference in 2020
- Travel and accommodation for the 21st BHF Conference Celebration in 2020
- A trophy and a certificate

Entry submissions for each category must include a motivation based on a set of predetermined criteria. The winner of each category will be chosen by an approved panel of judges.



BHF360° INTO HEALTHCARE MAGAZINE

'BHF360° Into Healthcare' is an annual magazine, which was launched at the 2014 BHF Conference. It is distributed to more than 350 organisations attending the event each year.

Published by the Board of Healthcare Funders, the magazine aims to give a 360° view of critical issues in healthcare. BHF360° identifies trends, provides a platform for thought leadership and maps out the future of healthcare across the African continent. Articles typically cover a range of issues facing the healthcare funding industry and are aligned to the chosen theme of the BHF conference every year.

The 2019 issue focused on 'Convergence 2030' and featured the following topics, among others:

- Scenario planning 2030 – the desired end state for the health system.
- Patient centricity – the unmet needs defined by patient expectations.
- Collaborating to eradicate fraud, waste and abuse.
- Modernising regulatory bodies.
- Value-based contracting.
- Regional updates.



ADVERTISING

Don't miss out on this opportunity to advertise in the annual BHF360° magazine. Your marketing message will reach a qualified and targeted audience of more than 350 organisations, all of which will be represented at 2020 BHF Conference.

Email: conference@bhfglobal.com

Call: 082 903 1856

BHF HEALTH JOURNAL

In 2019, the BHF also launched a peer-reviewed Southern Africa Health Journal, which is distributed at the annual conference.

The BHF is committed to promoting evidence-based research. As such all articles published will be peer-reviewed and will meet the requirements for scientific papers. Topics for the launch edition of the journal were in line with the 20th Annual BHF Southern African Conference theme of 'Convergence 2030 – Healthcare Reimagined'. Focus areas included, among others:

- Experience of patients diagnosed with diabetes: a restricted scheme case study.
- Medical services: a global perspective, drivers, solutions and the South African context.
- Contracting for value: case study of gains made by using a Standardised Care Pathway.
- The devil in the detail: a value-based contracting case study.
- Measuring medical schemes risk profiles.
- Universal health coverage prospects.
- Hospital quality reporting framework.
- Trends in mental health.
- Effective coverage.



SUBMISSIONS ARE OPEN for the
2020 BHF HEALTH JOURNAL

Email: conference@bhfglobal.com

Website: www.bhfglobal.com/conferences

Enquiries: 082 903 1856 or 011 537 0236

WOMEN IN LEADERSHIP

The BHF Women in Leadership networking platform aims to connect, develop and empower women business leaders in the healthcare industry.

Diversity and inclusion offer a strategic advantage – especially at the leadership level. That is why it is critically important for businesses to look at the challenges women often face, and clear the path for talented and dynamic leaders to rise to the top.

This understanding, together with our own commitment to fostering a culture at BHF that is both diverse and inclusive, inspired us to launch the BHF Women in Leadership networking platform to connect, develop and empower women leaders in the healthcare industry.

These events are intended as a premier forum to celebrate the successes of inspirational women and delve deeper into what more needs to be done to support the careers of women in healthcare management.

To participate in any of these activities, please email us on conference@bfglobal.com.



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